

## **VERISIGN, INC.'S HANDLING OF PERSONAL DATA**

As the registry operator for the .com, .net, .name, .tv and .cc top level domains (the "Registry TLDs"), Verisign is providing this notice in order to provide you with information about the purposes for which Personal Data submitted to Verisign by registrars for the Registry TLDs is collected, the intended recipients (or categories of recipients) of such Personal Data, and the mechanism for access to and correction of such Personal Data. For the purposes of this notice "Personal Data" refers to data about any identified or identifiable natural person such as a person's name, postal address, telephone number and email address.

## Registrar Personal Data

Registrars may submit Personal Data to Verisign in a variety of ways, including, but not limited to, when a registrar completes a survey or participates in one of Verisign's marketing programs, or when a registrar enrolls in, or purchases, one of Verisign's products or services (collectively, the "**Registrar Personal Data**"). Verisign's policies regarding the collection, use, and disclosure of Registrar Personal Data can be found at <a href="www.verisign.com/privacy">www.verisign.com/privacy</a>, or such other address as Verisign may provide from time to time, or within the relevant enrollment or service order forms of the applicable Verisign products, services, or marketing programs.

As the registry operator for the Registry TLDs, Verisign is required to operate and support a registration data publication service(s) ("Whois Service") that provides public query-based access to domain name registration data submitted to Verisign by registrars for the Registry TLDs, including certain Registrar Personal Data associated with domain name registrations via the Verisign shared registration system ("SRS"), such as the name, telephone number and email address of the registrar's administrative, billing and technical contacts.

## Registrant Personal Data

For the .name TLD, Verisign is required to operate and support a "thick" or "extensive" Whois Service that also provides public query-based access to Personal Data of domain name registrants provided to Verisign by registrars for the .name TLD (collectively, the "**Registrant Personal Data**"). Verisign's collection, use, and disclosure of such Registrant Personal Data is described below.

- 1. <u>Collection of Registrant Personal Data</u>. Verisign collects Registrant Personal Data as a part of the service data registrars provide to Verisign via the SRS. This Registrant Personal Data includes, but it not limited to, the Registrant's name, administrative and billing contact names, addresses, phone numbers, facsimile numbers and email addresses.
- 2. <u>General Use and Disclosure</u>. Verisign will use, copy, distribute, publish, modify, and otherwise process Registrant Personal Data in order to comply with ICANN's technical requirements, including the requirements to operate and support a Whois Service. Registrant Personal Data may also be disclosed to, and used by, Verisign's vendors, escrow agents, consultants, and other service providers engaged by, or working with, Verisign and who need access to such Registrant Personal Data to perform services for Verisign (collectively, the "Verisign Service Providers"). Verisign and/or the Verisign Service Providers also may use

Registrant Personal Data for internal reports, benchmarking and statistical analysis, and/or to improve Verisign's products and services, provided that any public disclosure of such reports, benchmarking, or analysis will be based on aggregate data that does not identify individual Registrant Personal Data.

- 3. Required Disclosure. Registrant Personal Data also may be disclosed: (a) if Verisign is required by law to disclose such Registrant Personal Data to local, state, federal, national and/or international government or law enforcement authorities; (b) in order to investigate, prevent, or take action regarding illegal activities or suspected fraud; (c) to enforce or apply Verisign's agreements, including, but not limited to, the Registry Agreement with ICANN for the .name TLD; and (d) in order to protect the rights, property, or personal safety of Verisign, Verisign's employees or customers, or the public at large.
- 4. <u>Business Transactions</u>. Circumstances may arise where, whether for strategic or other business reasons, Verisign decides to sell, buy, merge, or otherwise reorganize businesses or business units in some countries. Such a transaction may involve the transfer or disclosure of Registrant Personal Data. It is Verisign's practice to transfer and/or disclose all Personal Data, including Registrant Personal Data, in compliance with applicable law and to seek appropriate protection for such Personal Data in these types of transactions.
- 5. <u>Protection of Registrant Personal Data.</u> Verisign has commercially reasonable security measures in place to protect against the loss, misuse, unauthorized disclosure, alteration, or destruction of the Registrant Personal Data. As with any transmission over the Internet, however, there is always some element of risk involved in sending Personal Data, including Registrant Personal Data, and Verisign cannot guarantee against, and will not be liable for, any loss, misuse, unauthorized disclosure, alteration, or destruction of Registrant Personal Data.
- 6. <u>Access to Registrant Personal Data</u>. If a Registrar would like to access and update, delete, or correct any Registrant Personal Data maintained by Verisign, such Registrar may make such update, deletion, or correction through the Verisign SRS.

Questions about this notice should be directed to:

Verisign via e-mail at: valuesandcompliance@verisign.com

or by contacting Verisign at: VeriSign, Inc. 12061 Bluemont Way Reston, VA 20190 USA Attn: Values and Compliance